

As a parent/carer you may be interested in becoming actively involved with the Rotherham Charter team.

**If I want to get more involved or become a volunteer for the Rotherham Charter team, what do I need to do?**

Contact one of our team members to talk about what you would like to do, and how your experiences and skills can support the team. We always try to have a sensitive and supportive approach to suit all skills, needs and preferences. Contact information is given below.

**How much time will I be expected to commit?**

This can be flexible and based on individual circumstances. We are very happy to discuss it with you personally. We hold termly Implementation Team meetings, which last about 2 hours during school time.

**What am I am expected to do as a volunteer?**

You can participate as much or as little as you like. There is no expectation for you to do anything with which you are not comfortable. We offer free training which will give you an insight into the team and how we work. There is equal partnership within the team and we will always offer a buddying system. You can shadow experienced team members to gain confidence and, if you would like to, you may eventually wish to become a Parent Lead.

**What is a Parent Lead?**

A Parent Lead works in co-production with a Service Lead to help deliver the Implementation of the Charter process within schools/ services/settings.

### Contact Information

Eva Ogden: Charter Officer - 01709 254793 [eva.ogden@rotherham.gov.uk](mailto:eva.ogden@rotherham.gov.uk)

Jayne Fitzgerald: Parent Lead - 01709 296262 [jaynefitzrpcf@gmail.com](mailto:jaynefitzrpcf@gmail.com)



# Rotherham Charter

## Information for Parents and Carers



## What is the Rotherham Charter?

The Rotherham Charter values parents, carers, children and young people as genuine partners. It aims to ensure that children and young people have a happy and positive experience in their setting or school, and when accessing services.

It is a perfect model of co-production. Co-production can mean different things but we feel it involves an equal relationship between practitioners, families and young people when they are working on things together. Rotherham Local Authority and **Rotherham Parent Forum Limited** have been equal partners from the start of Charter developments. A diverse team has been created involving parents, carers, practitioners from services and schools, and young people.

The Rotherham Charter are about schools, colleges, settings and services showing commitment to parents, carers, children and young people that they will

welcome and care

value and include

communicate

work in partnership

developing and nurturing each of the four areas to build  
**TRUST.**

### Welcome and Care

They will welcome and care for you and your child or young person by:

- Making sure your voice is heard and valued
- Providing a happy, secure environment
- Celebrating strengths and achievements

### Value and Include

They will value and include you and your child or young person in every aspect of what they do by:

- Having a 'Can do' approach
- Involving you in the decision making processes
- Being creative and flexible so that they can respond in the best way to individual needs and changing circumstances
- Identifying needs early and welcoming your involvement at every stage

### Communicate

They will communicate with you and your child or young person openly, clearly and honestly by:

- Making time to listen calmly and respectfully
- Responding promptly, following up and reviewing regularly
- Providing all the information that you need in good time, in a form that you will understand
- Using positive and constructive language

### Partnership

They will work in partnership with you and your child or young person to enable them to be the best they can be by:

- Valuing your contributions as genuine partners
- Working together to support your child to achieve their full potential
- Encouraging your participation
- Asking you to help them to be even better

## Who has achieved Charter Gold?

There are a number of schools, settings and services involved with the Rotherham Charter. For a full list please visit

[www.genuinepartnerships.co.uk](http://www.genuinepartnerships.co.uk)